

## FLANDERS TROUBLESHOOTING:

### 1) Everything is Green:

Sometimes when the HDMI is plugged in through the DVI adapter, the display will show every colour in green.

**To fix this:** go into MENU -> SYSTEM -> DVI Pixel Format -> and change this from Full RGB to YCbCr and it will fix this display.

### 2) Nothing is displaying on the monitor:

Make sure you've selected the appropriate input. If you're using an SDI cable, select SDI on the bottom left. If you're using an HDMI cable, select HDMI.

### 3) I plugged in my SDI cable and it's not working:

Make sure that you're plugging your SDI cable into the CORRECT input - SDI and not Video! They look very similar.

### 4) My battery's not turning the monitor on.

a) Make sure the battery adapter is plugged into the 4-pin XLR input next to it.

b) Make sure your battery is fully charged.

### 5) My issue is not any of the above! What should I do?

Please reach out to [tech@lift.ca](mailto:tech@lift.ca) ASAP if you have any serious issues with the monitor. We will get back to you as soon as we can and provide you with a solution or replacement if possible.